

QUALITY POLICY

Our mission is to be regarded as a company that achieves and maintains the highest qualities of service for clients and provides its staff with a working environment they find challenging and rewarding.

We, therefore, endeavour to:

- Develop our client relationships by providing support to Developers, Project Teams and Customers, including delivery of cost-effective services and solutions.
- Create long-term and lasting associations with our clients.
- Determine measurable objectives to:
 - a) Deliver services on time and within the agreed budget.
 - b) Manage the expectations of our clients, subcontractors and staff. These expectations will be met by the implementation of a Quality System which conforms to ISO 9001:2015.
- Maintain a working knowledge of our clients' business sectors.
- Remain at the forefront of statutory and regulatory change, meeting legal obligations in achieving compliance, and ensuring that all our staff are trained to meet existing and future requirements of the business.
- Comply with respective Codes of Conduct and the current Building Control Performance Standards for England and Wales
- Provide a working environment for our staff that is both stimulating and enjoyable.
- Review all objectives, systems and procedures periodically to ensure effectiveness and capability to meet any changing requirements, and effect improvements.

Signed:


Managing Director & Quality Controller



Providing Building Control Services throughout England & Wales

Directors: Colin Millward FRICS FCABE (Managing) Paul Heap MRICS MRSPH

STMC (Building Control) Ltd Company Registered in England No. 3375101 VAT No. 712 4354 64



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ISO 9001